

17 August 2021

MONIER STOCKED AND AVAILABLE ON ORDER RANGE UPDATE

Dear customer

Due to the impact COVID has had on the international market, and the subsequent impact on shipping, we have had to reassess stock holding and ranging of Monier Concrete and Terracotta tiles.

We are currently experiencing a shortage of containers resulting in increased lead times, along with reduced sailings to the country due to shipping lines by-passing New Zealand in favour of other countries.

To service the New Zealand market as efficiently as possible, our fast-moving lines (core range), which makes up the majority of demand, will be held in stock, and other colours and profiles will be available on order, as outlined below.

Concrete tiles

- Hacienda and Horizon profiles in Sambuca, Hapuka and Ironsand will be held in stock. These are our core range of colours.
- All other colours in Hacienda and Horizon profiles will be available on order, with an 8-week lead time from date of confirmed order.

Terracotta Tiles

- All Australian Terracotta Tiles profiles (Marseille, Nouveau & Urban Shingle), in the NZ colour range will be available on order, with an 8-week lead time from date of confirmed order.
- Portuguese Terracotta Tiles manufactured in Italy will be subject to a minimum 20-week lead time.

We look forward to working with you closely to ensure that your orders are delivered within the stated timeframes, subject to the current shipping constraints we operate within.

Please refer to the supplied stocking policy document for further clarification. Should you have any questions or concerns, please contact myself, your Monier Account Manager, or the Customer Service Team.

Yours sincerely,

Rob Watson
General Manager | CSR Building Products NZ Limited



MONIER CONCRETE AND TERRACOTTA TILES STOCKING POLICY

CONCRETE AND TERRACOTTA TILES EX AUSTRALIA

- We will hold stock of both Hacienda and Horizon concrete tiles in our core range colours: Sambuca, Hapuka and Ironsand.
- All other colours for Hacienda and Horizon concrete tiles will be available on order, subject to an 8-week lead time from date of confirmed order.
- Limited stock of Atura, Centurion and Tudor in Barramundi will be held in stock for remedial work and will be subject an 8-week lead time.

<div>HACIEDNA</div> <div>HORIZON</div>	<div>CORE RANGE COLOURS – HELD IN STOCK</div> <div><div>SAMBUCA</div><div>HAPUKA</div><div>IRONSAND</div></div>
	<div>AVAILABLE ON ORDER COLOURS – 8 WEEK LEAD TIME</div> <div><div>SLATE</div><div>ANTIQUE OLIVE</div><div>CAPER</div><div>CARAWAY</div><div>SALT SPRAY</div><div>WILD RICE</div><div>SILVER PERCH</div><div>CHILLI</div><div>SAFFRON</div></div>

TERRACOTTA TILES EX AUSTRALIA – 8 WEEK LEAD TIME

- All Terracotta tiles manufactured in Australia will be subject to an 8-week lead time from date of confirmed order on all colours listed below (NZ range).
- Any additional colours requested outside of what is listed below (from the Australian range) may be subject to additional lead times, and will be confirmed upon enquiry.

<div>MARSEILLE</div> <div></div>	<div>ALL COLOURS AVAILABLE ON ORDER – 8 WEEK LEAD TIME</div> <div><div>TITAN GLOSS</div><div>PEAK</div><div>MYSTIC GREY</div><div>EARTH</div></div>
<div>NOUVEAU</div> <div></div>	<div>ALL COLOURS AVAILABLE ON ORDER – 8 WEEK LEAD TIME</div> <div><div>TITAN</div><div>PEAK</div><div>RAVINE</div><div>EARTH</div></div>
<div>URBAN SHINGLE</div> <div></div>	<div>ALL COLOURS AVAILABLE ON ORDER – 8 WEEK LEAD TIME</div> <div><div>TITAN</div><div>PEAK</div><div>RAVINE</div><div>BEDROCK</div><div>EARTH</div></div>

TERRACOTTA TILES EX ITALY – MINIMUM 20 WEEK LEAD TIME

The Portuguese Tile, manufactured in Italy is subject to a 20-week minimum lead time for all colours.

<div>PORTUGUESE</div> <div></div>	<div>ALL COLOURS AVAILABLE ON ORDER – 20 WEEK LEAD TIME</div> <div><div>CLASSICO ANTIQUE</div><div>TICINO</div><div>ROSSO</div></div>
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